



Guest Info & House Rules

Check-In:

Booked rooms are available for check-in from Mon – Sun after 2 p.m. of the scheduled arrival day.

Check-Out:

Guests must vacate their room by 10 a.m. of the scheduled departure day, allowing us time to prepare for our next guests. Exceptions are only possible by advance arrangement.

Payment Options:

Payment is only possible in cash, or must be received in full at least 2 weeks prior to arrival. If you plan to transfer the amount due, please notify us by email.

Security Deposit:

A security deposit of € 100 will be required at check-in.

Smoking:

Our guesthouse is a no-smoking establishment without exception. Guests may only smoke either outside the front door of the house or out on the balcony. Please always dispose of cigarette butts in the ashtrays provided.

Consideration of Fellow Guests:

If you return to your room late, please be considerate of early-risers (and vice versa). We explicitly wish to point out that, in the interest of all residents of the guesthouse, we reserve the right to take appropriate action against anyone who causes a nuisance due to excessive noise.

Cleaning:

Rooms are cleaned regularly on departure day. The guest is personally liable for any excessive mess which has been created and, if circumstances warrant, may be required to pay an additional cleaning charge.

Theft/Liability:

The guest is liable for losses or damages caused by themselves or their agents. If damage is caused to the building or property, please report this immediately. Compensation for potential damage will be billed in the amount of the current replacement price, which shall be paid upon departure. The guesthouse expressly assumes no liability for the loss of valuables (especially jewelry or cash). Valuables may be stored in the safe located in the apartment. The guest is also solely responsible for the safekeeping of their own clothes, technological equipment etc.

Pets:

Animals are not permitted on the beds, pillows, couches etc. The tenant is responsible for any potential damages. A strong dog odor tends to linger. So, out of consideration for other guests, please keep the apartment well ventilated. Animals are not permitted in the bathroom or in the bedrooms. In the event your pet soils the apartment or any common areas (such as the stairway etc.), it is your responsibility to clean up the affected area. If additional cleaning should prove necessary, we will bill you for this service. The garden and surrounding property is not intended as a pet WC, so insure that any pet feces are removed immediately.

Please bear in mind that other guests might be very wary of dogs, so always keep your dog on a leash inside the house.

Waste Disposal:

For the sake of our environment, always separate your trash and dispose of it appropriately in the containers provided.



Fire Alarm:

If the fire alarm goes off, please leave your apartment / room, follow the indicated exit routes and notify the landlord immediately (0664 / 1061663).

In urgent circumstances, the landlord reserves the right to enter apartments without prior notice.

We wish you a pleasant stay, along with lots of fun, rest and relaxation. Should you have any questions, we are more than happy to assist.

Gästehaus Trixl

Armin & Michaela